

EXTREME COLD WEATHER SERVICE POLICY



FOR CONCRETE PLACING SERVICES

2024-2025

In an effort to provide **quality concrete placing services** (pumping and conveying) in Iowa, Minnesota, and Wisconsin, along with providing safe working conditions for all of our employees and equipment, Cemstone has an Extreme Cold Weather Service Policy for Concrete Placing Services during the 2024-2025 winter construction season. This policy states that, on any given day at any given location when the **ambient temperature is -5°F or below** and/or the **wind chill factor is -20°F** or below, or other extreme winter conditions exist, concrete placing services may be delayed or may not occur regardless of ready-mixed concrete provider. **These guidelines are applicable for any cold weather conditions.**

PUMPING

When the air temperature is **-5°F** or below and/or the wind chill temperature is below **-20°F or below**, the following policies will be followed:

- If a balance load is needed to complete a pour, the balance load concrete will need to be ordered and loading before the last truck from the previously ordered total is unloaded/placed. The callback load status will be confirmed by dispatch before continuing the pour/placement.
- No concrete will be pumped with a concrete temperature below 50°F **unless** another truck or trucks are on site with a concrete temperature above 50°F waiting to unload immediately following truck with the below 50°F temperature.
- Downtime during the pour will be limited to 30 minutes of continuous time. Any downtime beyond this will result in the operator cleaning the boom and depositing the concrete on the ground. The pump will then re-prime and continue the pour. The contractor will be responsible for the disposal of the clean out concrete placed on the ground.

PUMPING ACCELERATED CONCRETE

- The maximum amount of accelerator will be 1% calcium chloride per yard, or a non-chloride accelerating admixture equivalent.
- Cemstone reserves the right to empty the pump hopper at the jobsite in extreme situations.
- We will not run “wet” with accelerated concrete (moving from one job to another without washing out the pump).
- Always be ready for pumps with adequate room for setup.
- Make sure to order enough concrete to eliminate balance loads.

CONVEYORS

- If the temperature is below 20°F the conveyors are a “use at your own risk” item. The exposed hydraulics could freeze and make the belt immobile. Final decisions for operating conveyors in these conditions will remain at the discretion of Cemstone Management.
- Always be ready for conveyors with adequate room for setup.

STANDARD CUSTOMER SERVICE WINTER HOURS BEGINNING NOVEMBER 4, 2024

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|-----------------------|--------------------|--------------|
| – Metro (Twin Cities) | 6:00 AM to 5:00 PM | 651.686.4274 |
| – Owatonna, MN | 7:00 AM to 4:00 PM | 507.446.2410 |
| – Wisconsin | 7:00 AM to 4:00 PM | 715.986.4442 |

Please contact your Account Representative with any questions.

We appreciate your understanding and cooperation. It is Cemstone’s goal to provide quality services to our customers without compromising the safety of our employees or yours.



Operators will be advised by their supervisors to follow this policy closely when conditions warrant. Any questions regarding this policy should be directed to Placing Management or your Account Representative.